

Dinamic Oil North America Website Privacy Policy

Last modified: January 19, 2021

Introduction:

Dinamic Oil North America LLC ("DONA") respects Your privacy and is committed to protecting it through DONA's compliance with this policy.

This policy describes:

- The types of information DONA may collect or that You may provide when You access or otherwise use DONA's website at www.dinamicoil.us (the "Site").
- DONA's practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies only to information DONA collects in connection with Site, and in email, text, and other electronic communications sent through or in connection with the Site.

This policy DOES NOT apply to information that:

- You provide to, or is collected by, any third party (see "Third-Party Information Collection" below).

These other third parties may have their own privacy policies, which DONA encourages You to read before providing information on or through them.

Please read this policy carefully to understand DONA's policies and practices regarding Your information and how DONA will treat Your information. If You do not agree with DONA's policies and practices, do not access or use the Site. Through use of the Site, You acknowledge and agree to the terms of this Privacy Policy. In these Terms, "You" and "Yours" refers to You, as a User of the Site. An individual or entity is a "User" upon his, her, or its use of the Site, in any way or by any means, including unauthorized use. This policy may change from time to time (see "Changes to DONA's Privacy Policy" below). Your continued use of the Site after DONA revises this Privacy Policy means You accept those changes, so please check the policy periodically for updates.

Minors Under the Age of 18:

The Site is not intended for minors under 18 years of age, and DONA does not knowingly collect personal information from minors under 18. If DONA learns it has collected or received personal information from a minor under 18, DONA will delete that information. If You believe DONA might have any information from or about a minor under 18, please contact DONA at info.usa@dinamicoil.com.

Information DONA Collects and How DONA Collects Such Information:

DONA, by virtue of hosting its site on GOOGLE, has access to information that GOOGLE collects, including GOOGLE ANALYTICS, which collects and provides information to DONA regarding all traffic on DONA's Site, including geolocation, unique person identifiers, and web pages visited.

1. Information You Provide to DONA:

When You download, register with, or use the Site, DONA may ask You to provide information:

- By which You may be personally identified, such as name; postal address; email address; and telephone number; ("**personal information**"); and
- That is about You but does not identify You, individually.

This information includes:

- Information that You provide voluntarily on the Site when requesting additional information from DONA or when requesting to be contacted by DONA.

2. Automatic Information Collection and Tracking:

DONA does not automatically collect or track personal information.

3. Information Collection and Tracking Technologies:

DONA does not automatically collect or track personal information.

4. Third-Party Information Collection:

When You use the Site or its content, certain third parties may use automatic information collection technologies to collect information about You or Your device. These third parties may include:

- Advertisers, advertising networks, and advertising servers;
- Analytics companies;
- Your mobile device manufacturer;
- Your mobile service provider;
- Your device manufacturer;
- Third-party internet or other service providers;
- Third-party internet browsers;
- Third-party Web hosting companies and/or Web service providers; and
- Third-party Web development and support companies.

These third parties may use tracking technologies to collect information about You when You use the Site. The information they collect may be associated with Your personal information or they may collect information, including personal information, about Your online activities over time and across different websites, apps, and other online services websites. They may use this information to provide You with interest-based (behavioral) advertising or other targeted content.

DONA does not control these third parties' tracking technologies or how they may be used. If You have any questions about an advertisement or other targeted content, You should contact the responsible provider directly.

Important – Please Read: In light of the possible third-party collection and/or tracking of Your personal information, You acknowledge and agree that, in the event You use or access the Site, You accept full and sole responsibility for the security and protection of Your personal information or the personal information of others. DONA expressly disclaims any and all liability for any and all third-party collection or tracking of personal information.

How DONA Uses Your Information:

DONA uses information about You or that You provide to DONA, including any personal information, to:

- Provide to You the Site and its contents, and any other information, products, or services offered to You by DONA on the Site;
- Fulfill any other purpose for which You provide the requested information, such as for Site functionality, statistical evaluation, general research, and similar purposes;
- Give You notices about Your account and/or orders with DONA;
- Carry out DONA's obligations and enforce DONA's rights arising from any contracts entered into between You and DONA, including for billing and collection
- Correspond with You, should You request such correspondence; and
- Notify You via email when new Site features, updates, or changes are available, and of changes to any products or services DONA offers or provides through the Site, however, Your inclusion in such an email list will only occur should You provide Your email address to DONA. You may opt out of the email list by unsubscribing from the list as set forth in such an email.

DONA uses the above-referenced information to improve the Site and to deliver a better and more personalized experience by enabling DONA to:

- Estimate DONA’s audience size and usage patterns;
- Speed up Your searches; and
- Facilitate optimized Site performance, such as the Site’s ability to recognize You when You use the Site.

DONA uses location information to statistical evaluation and general research.

DONA may also use Your information to contact You via email about DONA’s goods and services that may be of interest to You. If You do not want DONA to use Your information in this way, please unsubscribe from the email list in the manner set forth within such email. For more information, see “Your Choices About DONA’s Collection, Use, and Disclosure of Your Information”.

Disclosure of Your Information:

DONA may disclose aggregated information about DONA’s users, and information that does not identify any individual or device, without restriction.

In addition, DONA may disclose personal information accessed by or provided by You to DONA:

- To DONA’s subsidiaries and affiliates;
- To contractors, service providers, and other third parties DONA uses to support DONA’s business;
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of DONA's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by DONA about DONA users is among the assets transferred;
- To fulfill the purpose for which You provide the information;
- For any other purpose disclosed by DONA when You provide the information;
- With Your consent;
- To comply with any court order, law, or legal process, including to respond to any government or regulatory request;
- To enforce DONA’s rights arising from any contracts entered into between You and DONA, including the Site’s Terms and Conditions of Use; and
- If DONA believes disclosure is necessary or appropriate to protect the rights, property, or safety of DONA’s Users or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Your Choices About DONA’s Collection, Use, and Disclosure of Your Information:

DONA strives to provide You with choices regarding the personal information You provide to DONA. This section describes mechanisms DONA provides for You to control certain uses and disclosures of Your information.

- **Tracking Technologies.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies or block the use of other tracking technologies, some parts of the Site may then be inaccessible or not function properly.
- **Location Information.** You can choose whether or not to allow the Site to collect and use real-time information about Your device’s location through the device’s privacy settings and/or browser privacy settings. If You block the use of location information, some parts of the Site may become inaccessible or not function properly.
- **Promotion by DONA.** If You do not want DONA to use your email address to promote DONA’s products or services, You can opt out by unsubscribing from the email list in the manner set forth within such email. You can also always opt out by sending DONA an email stating Your request to info.usa@dinamicoil.com.

DONA does not control third parties' collection or use of Your information to serve interest-based advertising. However, these third parties may provide You with ways to choose not to have Your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on the NAI's [website](#).

California residents may have additional personal information rights and choices. Please see “Your California Privacy Rights” below for more information.

Accessing and Correcting Your Personal Information:

You may send DONA an email at info.usa@dinamicoil.com to request access to, correct, or delete any personal information that You have provided to DONA. DONA cannot delete Your personal information except by also deleting Your account information. DONA may not accommodate a request to change information if DONA believes the change would violate any law or legal requirement or cause the information to be incorrect.

California residents may have additional personal information rights and choices. Please see “Your California Privacy Rights” below for more information.

Your California Privacy Rights:

If You are a California resident, California law may provide You with additional rights regarding DONA’s use of Your personal information. To learn more about Your California privacy rights, click [here](#).

California's "Shine the Light" law (Civil Code § 1798.83) permits Users of the Site that are California residents to request certain information regarding DONA’s disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to info.usa@dinamicoil.com.

Further, California residents should be aware of the following consumer rights regarding use of the Site:

- Disclosures at Collection pursuant to Cal. Civil Code § 1798.100: “A consumer shall have the right to request that a business that collects a consumer’s personal information disclose to that consumer the categories and specific pieces of personal information the business has collected.”
- Deletion right pursuant to Cal. Civil Code § 1798.105: “A consumer shall have the right to request that a business delete any personal information about the consumer which the business has collected from the consumer.”
- Disclosures for Business that Collects Personal Information pursuant to § 1798.110.
- Disclosures for Business that Sells Personal Information or Discloses Personal Information for a Business Purpose pursuant to Cal. Civ. Code § 1798.115.
- Non-Discrimination Rights and Financial Incentive Notice pursuant to Cal. Civ. Code § 1798.125: “A business shall not discriminate against a consumer because the consumer exercised any of the consumer’s rights . . . A business that offers any financial incentives pursuant to this subdivision . . . shall notify consumers of the financial incentives pursuant to § 1798.130.

CHART A. Categories of Consumer Personal Information Collected in Preceding 12 Months

Last Updated: October 30, 2020

For purposes of Cal. Civ. Code § 1798.110 and consistent with Cal. Civ. Code § 1789.130(a)(5)(B).

Type of Personal Information	Collected
(1) Identifiers	No
(2) § 1798.80(e) personal information	No
(3) Protected classifications	No
(4) Commercial information	No
(5) Biometric information	No
(6) Internet or other similar network activity	No
(7) Geolocation data	No
(8) Sensory data	No
(9) Profession or employment-related information	No
(10) Non-public Education information	No

(11) Inferences drawn from other personal information	No
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CHART C. Categories of Consumer Personal Information Disclosed for a Business Purpose in Preceding 12 Months

Last Updated: October 30, 2020

For purposes of Cal. Civ. Code § 1798.115(c)(2) and consistent with Cal. Civ. Code § 1789.130(a)(5)(C)(ii).

Type of Personal Information	Collected
(1) Identifiers	No
(2) § 1798.80(e) personal information	No
(3) Protected classifications	No
(4) Commercial information	No
(5) Biometric information	No
(6) Internet or other similar network activity	No
(7) Geolocation data	No
(8) Sensory data	No
(9) Profession or employment-related information	No
(10) Non-public Education information	No
(11) Inferences drawn from other personal information	No

Data Security:

DONA has implemented measures designed to secure Your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure through a password-protected firewall.

The safety and security of Your information also depends on You. Where DONA has given You (or where You have chosen) a password for access to certain parts of the Site, You are responsible for keeping this password confidential. DONA asks that You not share Your password with anyone.

Unfortunately, the transmission of information via the internet and mobile platforms is not completely secure. Although DONA does its best to protect Your personal information, DONA cannot guarantee the security of Your personal information transmitted through the Site. Any transmission of personal information is at Your own risk. DONA is not responsible for circumvention of any privacy settings or security measures DONA provides.

Your Massachusetts Data Security Rights:

If You are a Massachusetts resident, Massachusetts law may provide You with additional rights regarding DONA’s use of Your personal information. To learn more about Your Massachusetts privacy rights, click [here](#).

However, DONA does not collect and store “Personal Information”, as defined by Massachusetts law. “Personal information” under the Massachusetts Data Security Regulation includes first name or initial and last name in combination with any one or more of the following: social security number; driver’s license number or state-issued identification card number; or financial account number, or credit or debit card number, with or without any required security code, access code, personal identification number or password that would permit access to a resident’s financial account.

Changes to DONA’s Privacy Policy:

DONA may update its Privacy Policy from time to time. If DONA makes material changes to how DONA treats its Users' personal information, DONA will post the new Privacy Policy on the Site.

The date the Privacy Policy was last revised is identified at the top of the page. You are responsible for periodically visiting this Privacy Policy to check for any changes.

Contact Information:

To ask questions or comment about this Privacy Policy and DONA's privacy practices, email DONA at: info.usa@dinamicoil.com.

To register a complaint or concern, consistent with all relevant notice, dispute, claims, and claims waiver provisions in the DONA Terms and Conditions of Use, You agree to first contact DONA at info.usa@dinamicoil.com AND in writing to DONA at 4725 Entrance Drive – Suite A, Charlotte, North Carolina, 28273, and attempt to resolve the dispute with DONA informally.